Location Intelligence
Infrastructure Asset Management

Confirm®

Supported Platforms

v26.30a.AM

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Supported Platforms

Overview

This document details the supported platforms for use with Confirm and related components.

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Supported Platforms 6

Supported Platforms

Overview

This document explains the current supported platforms for use with Confirm and related components. Where there is a date in the 'Support Status' column, the product will no longer be supported from that date. Any products not listed in this document should be treated as not supported.

Confirm Client Application

	Version	Support Status
Windows	10 64-bit	Withdrawn v26.0
	11 64-bit	Current
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit running Citrix XenApp 7.6	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	To be withdrawn v27.0 Release
	2016 64-bit (Server with Desktop Experience) running Citrix XenApp 7.15	To be withdrawn v27.0 Release
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current

Note: Confirm client supports 32bit Oracle drivers only. Installing the 64bit Oracle client will not work.

Server Applications (Confirm Task Processor and Connector)

	Version	Support Status
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	To be withdrawn v27.0 Release
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current

Note: We recommend running the Confirm Task Processor on multiple core machines as it helps improving the processing of tasks executing in parallel.

Database Platforms

	Version	Support Status
Microsoft SQL Server	2014 SP1	Withdrawn v26.0
	2016 SP1 & SP2 & SP3	To be withdrawn v27.0 Release
	2017	Current
	2019	Current
	2022	Current
Oracle	19c	Current

Spatial Databases

	Version	Support Status
Microsoft SQL Server	2014 SP1	Withdrawn v26.0
	2016 SP1 & SP2	To be withdrawn v27.0 Release
	2017	Current
	2019	Current
	2022	Current
Oracle (SDO)	19c	Current

Confirm Mapping Interface - MapInfo

	Version	Support Status
MapInfo Professional 12.5.1 to 2023	Windows 10	Withdrawn v26.0
	Windows 11	Current

Confirm Mapping Interface - ESRI

	Version	Support Status
ESRI ArcMap 10.2.2 to 10.8.1 &	Windows 10	Withdrawn v26.0
ESRI ArcGIS Pro 2.4 to 2.9.8	Windows 11	To be withdrawn v27.2 Release

Confirm Mapping Links (Replaced by Confirm Mapping Interface)

	Version	Support Status
MapInfo Professional	11.5 to 15.2 (64 bit)	Withdrawn v24.0 Release
ESRI ArcMap	10.2	Withdrawn v24.0 Release

ConfirmConnect®

	Version	Support Status
Android	11	Withdrawn v25.1 Release
	12	Withdrawn v26.0
	13	Current
	14	Current
	15	Current
	16	Current
Apple iOS	15	Withdrawn v25.1 Release
	16	Withdrawn v26.0
	17	Withdrawn v26.0
	18	Current
	26	Current
Windows	10	Withdrawn v26.0
	11	To be withdrawn v27.0
Google Chrome	Latest	Current
Mozilla Firefox	Latest	Current
Microsoft Edge	Latest	Current
iOS Safari	Latest	Current

Note: Android devices require:

- *Google Play Services 21* or higher when using ConfirmConnect v25.21.1 (container version) or higher.

Confirm Web Platform Client

	Version	Support Status
Google Chrome	Latest	Current
Mozilla Firefox	Latest	Current
Microsoft Edge	Latest	Current

	Version	Support Status
iOS Safari	Latest	Current

Only the following screens are supported in the Confirm Web Platform Client on iOS Safari:

- Job
- Defect
- Map Search
- Feature
- Order
- Variation
- Payment Batch

Note: Confirm Web Platform Client is only supported for iOS version 16 onwards.

Note: Confirm Web - Dashboard is supported in the Google Chrome browser only.

Confirm Web Platform Service and Confirm Configuration Service:

	Version	Support Status
Windows Server	2012 64-bit	Withdrawn v23.2 Release
	2012 R2 64-bit	Withdrawn v23.2 Release
	2016 64-bit (Server with Desktop Experience)	To be Withdrawn v27.0
	2019 64-bit (Server with Desktop Experience)	Current
	2022 64-bit (Server with Desktop Experience)	Current