

Location Intelligence
Infrastructure Asset Management

# Confirm®

## Log File Format

## v26.30a.AM

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October 02, 2026

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# Specifications

The following sections outline all the Specifications that exist within the Confirm functionality.

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# Confirm Log Files

All of the different components of Confirm, e.g. the Client, Task Processor and Web Services, can be configured to generate log files. Even when logging is not enabled, log files will still be generated when an error occurs if a log file path has been specified.

Log files are generally only used by Confirm staff to help diagnose problems, but the format is included here for reference.

Log file entries are in a pipe-delimited format and consist of the following fields:

| Field | Comment |
|---|---|
| Log Entry Date / Time | Note that this is always expressed in Coordinated Universal Time (UTC) |
| Interaction Id | This is a unique value for every product "Usage". It can be helpful in tracking usage where more than one log file is involved or if there are many different interactions intermingled in a single file |
| Process Id | |
| Thread Id | |
| Origin / Log Level | The origin may be used by Confirm staff to help identify the source of the problem. Log levels are as follows:<br>• Trace: Used for debugging only<br>• Info: Information only<br>• Warn: Warning that something unusual has happened but not an error<br>• Error: An error has occurred<br>• Fatal: A critical error has occurred and the process cannot continue |
| Log message | |

Errors at a level of "Warn" or greater will be preceded by an additional log file entry which gives some further context, such as the machine name, user id and tenant information.

**Example**

```
2015-08-26 15:57:19.2661 ¦NHLAVROQ¦11320¦21 ¦P Warn ¦ Host: 'UKHEN2306';
Local Time: '16:57'; Process: 'TaskProcessorConsole V15.24a.AM'; Tenant
ID: 'Production'; User ID: 'USER001'; Licence: 'CONF01234'
2015-08-26 15:57:19.2661 ¦NHLAVROQ¦11320¦21 ¦P Warn ¦ Scheduled Reporting
 Agent : Report (Dashboard - Period Budget Analysis HW): Report not pro-
cessed as it has no Recipients and not used by any Dashboards
```